

Privacy Policy

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Samsung Securities Co., Ltd. (hereinafter referred to as "the Company") places great importance on protecting your personal information and complies with the Personal Information Protection Act, the Act on Promotion of Information and Communications Network Utilization and Information Protection, and other relevant laws and regulations. This Privacy Policy explains how your personal information is used and the measures the Company takes to protect it.

In accordance with Article 30 of the Personal Information Protection Act, the Company has established this Privacy Policy and makes its contents publicly available on its website. The Company and its affiliates strictly adhere to this Privacy Policy.

This Privacy Policy informs you about the use of personal information and the protective measures implemented by the Company.

The personal information you provide to the Company via this website, consent forms for the collection, use, and provision of personal (credit) information, telephone (wired or wireless), email, or other means will be used for the purposes described in this Privacy Policy. These purposes include providing you with the products and services you have requested or may be interested in, understanding customer needs, collecting customer feedback, offering employment opportunities, or fulfilling purposes required by applicable laws or regulations. The information you provide to the Company will be a valuable resource in improving the services and related products provided to you.

This Policy also applies to the processing of personal information related to customers, suppliers, and partners, both by the Company and by third parties acting on its behalf.

The Company retains personal information until the purpose of its collection has been achieved. After the purpose has been achieved, personal information is destroyed unless its retention is required for compliance with applicable laws and regulations, accounting standards, or for the protection of the Company's interests. Generally, the retention period is minimized in accordance with applicable laws and regulations in the relevant jurisdiction.

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Article 1: Categories of Personal Information Processed

The Company collects only the minimum necessary personal information required for membership registration and service use.

Within the scope permitted by applicable laws and regulations, the Company may collect your personal information when you access this website or use its services. This information may include your ID, password, name, resident registration number, address, contact information, phone number, email address, and "cookies" (refer to Article 9 below). However, optional information such as occupation, hobbies, and areas of interest is not mandatory, and not providing it will not restrict your ability to use the services.

The Company collects and uses required and optional information for the provision of products and services as follows:

You have the right to refuse the collection and use of your personal information as described below. However, refusal to provide required information may result in limitations, such as the inability to open accounts or access financial transaction services. Additionally, the Company will not deny service to you solely based on your refusal to consent to the collection and use of optional information.

Name of Service	Items of Personal Credit Information		
Personal Information of Financial Transaction Client and Relevant Party	Compulsory Information (Common)	Personal Identification Information	Name, Date of Birth, Unique Identification Information (Resident Registration Number, Foreign Registration Number, Passport Number, Driver's License Number), Address, Contact Information, Occupation, Nationality, Residency Status, Online ID, Password, Email, Encrypted Unique Identifier (CI)
		Transaction Media Information	Media Type, IP Address, MAC Address, Device Information (CPU/HDD details, UUID, and other media identifiers), ID, Identity Verification Questions and Answers for Online Service Enrollment, Cookies, Visit Date and Time, Service Usage Records (limited to online financial transactions), Malware Information (detection time, type, package name), Remote

			Control App Installation Status, Installed App Information
	Customer Due Diligence Information (CDD/EDD)		<p>- Customer Due Diligence (CDD): Name, English Name, Date of Birth, Unique Identification Information (Resident Registration Number, Foreign Registration Number, Passport Number, Driver's License Number), Address, Contact Information, Occupation, Nationality, Country of Affiliation, Country of Residence, Real Name Verification Documents (including issuance date), Gender, Special Relationship Information (e.g., agent, client)</p> <p>- Enhanced Due Diligence (EDD): Purpose of Transaction, Source and Origin of Transaction Funds, Estimated Monthly Transaction Frequency and Volume, Income/Asset Information (for high-net-worth individuals), Workplace Information (for employees), Business Information (for self-employed individuals)</p>
	Financial Transaction Information		Type of Products and Services, Transaction Conditions, Transaction Date and Time, Amount and Transaction Settings, Account Numbers at Other Financial Institutions (for non-face-to-face account opening purposes only), Other Generated Information
	Representative, etc. or Related Party Information		<p>Name, Unique Identification Information (including Date of Birth), Address, Contact Information, Occupation, Nationality, Relationship with the Data Subject, Email, Gender</p> <p>* For foreign agents: Passport Number, Date of Birth, Gender, Foreign Registration Number (if treated as a domestic national), Nationality, Country of Residence, Actual Overseas Address (for non-residents)</p>
	Personal Information of Users of the Today's Investment App		Name, Resident Registration Number, Address, Mobile Phone Number, Behavioral Data (Device ID, Connection IP, Investment Preferences, Interests, Keywords, App Visit Date and Time, Device Type and Model Number, OS Version, Screen and Usage Time)
Compulsory Information (By instrument/product)	Savings products, Long-term Tax-deductible Funds, Individual Savings Accounts (ISA)	Tax preference/ advantage information	Information for determining eligibility for tax benefits by product type (e.g., Annual Income, Income Type, Youth Status (ages 15–29), Military Service Status, Agricultural or Fisheries Worker Status, etc.)
	Non-taxable Comprehensive Savings	Subscription requirement	Disability Status, Independence (National) Merit Beneficiary Status, Agent Orange Exposure Victim Status, Injury Status from the May 18 Democratic Uprising

		Accounts	ent informati on	
		Retirement Pension Plans (Defined Contributio n/DC, Individual Retirement Plan/IRP)	Informati on on untaxed amount	Annual Retirement Pension Income Tax Deductions
		Bancassuran ce	Insuranc e informati on	Information related to the insured's illness/injury, Insurance Contract Information, Insurance Payment Information (including accident details)
		Credit Transaction Products (Credit Acc./Loans/ Derivatives/ Margin Trading)	Delinque ncy informati on	Delinquency Information, Financial Misconduct Information, Outstanding Receivables Information, Tax Delinquency Information, Default Information, Insurance Premium Arrears, Credit Recovery Support Information, Credit Score and Rating
	Optional Information	Additional information as; Workplace Name, Job Title, Date of Birth, Marital Status, Wedding Anniversary, Family Information, Financial Assets, Income Information, Hobbies, Acquisition Channel, Transaction Motivation		
Personal Information of Potential Client	Compulsory Information	Customer Name, Mobile Phone Number, Email Address		
	Optional Information	Address Information (Home/Workplace), Date of Birth, Marital Status, Occupation, Hobbies		

Article 2: Purpose of Processing Personal Information

Within the scope permitted by applicable laws and regulations, the Company collects and uses personal information for the purposes outlined in this Privacy Policy. The specific purposes of collection and use based on the categories of personal information collected are as follows:

Name of	Items of Personal Credit Information
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Service		
Financial Transaction Client and Relevant Party	Compulsory Information (Common, By product/instrument)	Issuance of user IDs for membership registration and verification of identity for subscription-based services. Confirmation of contract execution, including the purchase and sale of deposited securities. Delivery of notices and smooth communication for handling complaints and grievances. Management of customer information, audits, monitoring, and provision of documentation related to service usage, such as transaction histories and balance statements and delivery of confirmation documents on current status of use of information by the Company.
		Operation of a call center to handle requests for account suspension related to telecommunications and financial fraud. Identity verification services (identity authentication). Outsourced debt collection. Value-Added Network (VAN) services (including cash withdrawals via CD/ATM and CMS automatic transfers). Dispatch of account balance and transaction reports. Opening of linked accounts with financial institutions (outsourced real-name verification services). Document maintenance and dispatch of SMS messages, etc.
		Collection of usage statistics, including frequency of visits to the website, to inform and reflect on service policies, expansions, and updates.
		Today's Investment App Users: Membership registration, issuance of user IDs, and identity verification for subscription-based services.
		Installed App Information: Collection of threat-related app information, limited to apps that pose risks, to prevent electronic financial transaction incidents.
	Optional Information	Introduction and solicitation of products and services, customer appreciation and promotional events, market research, product development, customer consultations related to services, and provision of supplementary services, etc.
Potential/ Prospective Client	-	Provision of financial services and investment information. Utilization of retirement planning systems. Dispatch of event and seminar gifts or promotional items.

Article 3: Consent for the Processing of Personal Information and Methods

The Company obtains/acquires your consent for the collection, use, and provision of personal (credit) information through consent forms for the collection, use, and provision of personal (credit) information. This consent may be obtained through online methods, telephone communication, or in-person visits. For children under 14 years of age, the consent of a legal representative is required.

Article 4: Processing and Retention Period of Personal Information

The Company retains personal information collected from you from the date of consent until the termination of the (financial) transaction. Once the purpose is fulfilled, the information is promptly destroyed.

1. Personal (Credit) Information Related to Financial Transactions are retained and used from the date of consent

until 5 years after the termination of the (financial) transaction.

2. Personal (Credit) Information for Marketing Purposes are retained and used from the date of consent until 3 months after the termination of the (financial) transaction or until the consent is withdrawn.

However, the Company may retain and utilize personal information without destruction in the following cases, in compliance with applicable laws and regulations, or to fulfill obligations requested or ordered by supervisory authorities: Under the Commercial Act, Capital Markets Act, and related financial laws (retention for 10 years or more), and, for investigations of financial incidents, dispute resolution, complaint handling, compliance with relevant tax laws, and other related obligations.

Personal information collected from potential/prospective customers is retained and used for one year for purposes such as introducing and selling products or services, conducting customer appreciation and promotional events, market research, and product development or research.

Article 5 Personal (Credit) Information Items and Legal Grounds for Processing without Consent of the Data Subject

The Company is collecting personal (credit) information in accordance with the laws as follows:

Legal ground	Service name	Collection purpose	Personal credit information items		Retention and use period
Paragraph 1(4) ("Contract Performance") of the Personal Information Protection Act	Workplace Platform	<ul style="list-style-type: none">- Improvement of application, maintenance, implementation, and management of stock-based compensation services- Performance of domestic and international legal and tax obligations related to stock-based compensation services- Prevention of financial accidents related to stock-based compensation services, and investigation of accidents including disputed complaints- Statistics and analysis, risk management, improvement of customer service quality, fee benefits, and customer consultation related to stock-based compensation services	Personally identifiable information	Name, workplace name, employee number, mobile phone number, email, resident registration number and alien registration number	Employee Financial Welfare Solution Service: Until the end of the contract (However, if applicable to other laws, the retention period under the applicable laws shall apply)

Article 6: Provision and Sharing of Personal Information with Third Parties

The Company and its affiliates do not use your personal information beyond the scope disclosed in this Privacy

Policy, nor do they provide it to others, including third parties, other companies, or institutions, except in the following cases: When you have given your consent. When required by applicable laws and regulations. When necessary to provide the services or products requested by you.

If your personal information is to be provided or shared, the Company will notify you in advance via email or in writing. This notification will include: The identity of the recipient or sharing party and their primary business; the items of personal information to be provided or shared; the purpose for providing or sharing the personal information. The Company will obtain your explicit consent after providing this information.

The third parties to whom the Company may provide personal information for the provision of partnership services or compliance with applicable laws are as follows:

Check the attachment below for [status of third parties such as affiliates].

However, please note and consider that in the following circumstances, your personal information may be provided without your consent as permitted by applicable laws and regulations:

1. When required for statistical creation, academic research, or market surveys, and the data is provided in a form that does not allow for the identification of specific individuals.
2. When required by specific laws and regulations such as the Act on Real Name Financial Transactions and Confidentiality, Credit Information Use and Protection Act, Framework Act on Telecommunications, Telecommunications Business Act, Local Tax Act, Consumer Protection Act, Bank of Korea Act, Criminal Procedure Act, and other laws with special provisions.
3. When personal information is required to be provided by government agencies (including quasi-governmental agencies) or courts.

The personal information provided to partner companies may be retained and processed until the intended purpose is achieved (e.g., the expiration of the service, withdrawal of customer consent, or termination/cancellation of the contract). Once the purpose is fulfilled, the information will be destroyed without delay. However, the information which is required to fulfill obligations under applicable laws, including the Commercial Act, Capital Markets Act, and related tax laws, or to comply with requests or orders from supervisory authorities, will not be destroyed and may be retained for submission and other compliance purposes.

Article 7: International Transfer of Personal Information

The Company transfers only the minimum necessary personal information abroad, and only with the consent of the data subject.

Article 8: Entrustment of Personal Information Processing

The Company and its affiliates partially outsource personal information processing tasks to external specialized

companies to ensure compliance with laws and regulations, fulfill contractual obligations, enhance services, and facilitate efficient operations. When entering into outsourcing agreements, the Company explicitly includes the following provisions in written contracts: Prohibition of processing personal information beyond the scope of the entrusted purpose, Implementation of technical and administrative safeguards, Restrictions on re-entrustment, Management and supervision of the trustee, Liability for damages. The Company provides training to trustees to prevent the loss, theft, leakage, forgery, alteration, or destruction of personal information due to outsourcing. It also supervises trustees to ensure secure handling of personal information by conducting inspections and monitoring compliance with relevant standards.

The trustees entrusted with personal information processing by the Company are as follows:

Check the attachment below for [status of third parties such as trustees].

Article 9: Rights and Duties of Data Subjects and Legal Representatives and Exercise Method of Rights

You may access or correct your registered personal information at any time through the Company's website or other online means. You can also verify how the Company uses or provides your personal information to third parties. The rights and obligations related to accessing, correcting, deleting, or suspending the processing of your personal information, as well as the methods for exercising these rights, are detailed below.

To process requests for access, correction, deletion, suspension of processing, or withdrawal of consent, the Company verifies whether the request is made by the data subject or an authorized representative. You may exercise your rights through a legal representative or an authorized agent by submitting a power of attorney.

1. Reference/Access to Personal Information

- You may access your personal information processed by the Company.
However, the Company may deny access in the following circumstances:
 - If access is prohibited or restricted by law.
 - If access could harm another person's life or physical safety, or unfairly infringe on another person's property or rights.
- You can directly access your personal information through the Company's website under 'Online Branch > Customer/Account Information Management > Customer Information > View Personal Information'. Alternatively, you may visit any branch of the Company or contact the Family Center at 1588-2323 to review your information.

2. Correction and Deletion of Personal Information

- You may request the correction or deletion of your personal information processed by the Company.
However, personal information that must be retained to comply with applicable laws or supervisory requirements

will be stored separately, while unnecessary information will be deleted without delay.

- You can correct your personal information directly through the Company's website under 'Online Branch > Customer/Account Information Management > Customer Information > Update Customer Information'. For deletion, you may visit a branch of the Company and complete an official 'Personal Credit Information Deletion Request Form'.

3. Request for Suspension of Personal Information Processing

- You may request the suspension of processing for your personal information. However, the Company may reject such requests in the following circumstances:
 - If required by law or necessary to comply with legal obligations.
 - If the suspension could harm another person's life, physical safety, property, or rights.
 - If the suspension prevents the fulfillment of a contract with the data subject, and the data subject has not explicitly expressed their intention to terminate the contract.
- To request suspension, visit a branch of the Company and complete an official 'Personal Credit Information Processing Suspension Request Form.'

4. Viewing the Use and Provision of Personal Information

- You can review how your personal information is used for marketing and events or provided to third parties through the Company's website under 'Online Branch > Customer/Account Information Management > Customer Information > View Personal Information Usage/Provision Status.'

5. Withdrawal of Consent for the Collection, Use, and Provision of Personal Information

- You may withdraw your consent to the collection, use, and provision of your personal information at any time, including consent provided during account opening or membership registration. This can be done through the Company's website under 'Online Branch > Customer/Account Information Management > Customer Information > Update Personal Information Usage/Provision Consent.'

Note that withdrawing certain consents may restrict your ability to transact with certain products, and in such cases, the withdrawal may need to be processed at a branch or via phone.

For children under 14, the consent of a legal representative is required to collect personal information or provide it to third parties. The Company may request information such as the legal representative's name to verify consent.

Legal representatives can withdraw consent, access, or request correction of a child's personal information.

The Company does not provide or share a child's information with third parties without consent and restricts the use of the child's information until corrections are completed, if requested.

Article 10: Procedures and Methods for Destruction of Personal Information

When the retention period for personal information has expired, the purpose of processing has been achieved, a service has been discontinued, or the business has ended, the Company destroys the personal information within five days unless there is a valid reason to retain it.

The Company applies the following methods when destroying any processed personal information:

- Electronic Files: Permanently deleted to prevent recovery.
- Printed Materials, Documents, and Other Records: Shredded or incinerated.

However, personal information required to comply with applicable laws, regulations, or supervisory requests (e.g., Capital Markets and Financial Investment Services Act, Credit Information Act) is stored separately and securely using physical or technical measures.

- Separately Stored Information: Name, unique identification information, mobile phone number, address, email, account information, etc.

Article 11: Matters on Installation, Operation, and Rejection of Automatic Personal Information Collection Devices

The company utilizes "cookies," which are small text files stored on your computer's hard disk that are sent by the server operating our website to your browser. Cookies are retrieved and displayed only by the server that transmitted them.

We use cookies for the following purposes:

1. Cookies are used to analyze customers' access frequency and visit time to identify their preferences and interests, enabling targeted marketing and service restructuring.
2. Cookies track information about purchased stocks, financial products, and items of interest to provide personalized services during subsequent transactions.
3. Cookies are used to analyze your participation and visit frequency in various events held by the company, providing differentiated opportunities for participation and tailored information based on individual interests.

You have the right to decide whether cookies are installed. By configuring your web browser, you can allow all cookies, require confirmation whenever cookies are stored, or reject all cookie storage.

If you wish to reject such collection of information and block the cookies, follow these instructions:

How to set to allow/block the installation of Cookies

(Allow/Block Cookies in Web Browser)

- Chrome: Set Web Browser > Privacy & Security > Delete Internet Use History
- Edge: Set Web Browser > Cookies & Site Authorities > Manage & Delete Cookies & Site Data

(Allow/Block Cookies in Mobile Browser)

- Chrome: Set Mobile Browser > Privacy & Security > Delete Internet Usage History
- Safari: Set Mobile Device > Safari > Advanced > Block All Cookies
- Samsung Internet: Set Mobile Browser > Internet Use History > Delete Internet Use History

(Chrome)

- ① Select [Settings] from the menu.
- ② Click the [Advanced Tab] at the bottom.
- ③ Select [Privacy and Security] > [Site Settings] > [Cookies].
- ④ Select whether to allow or block cookies.

- Viewing Received Cookies

(Internet Explorer)

- ① Select [Tools] > [Internet Options] from the menu.
- ② Under the [General Tab], click [Settings].
- ③ Select [View Files].

(Chrome)

- ① Select [Settings] from the menu.
- ② Click the [Advanced Tab] at the bottom.
- ③ Select [Privacy and Security] > [Site Settings] > [Cookies].
- ④ Select [View All Cookies and Site Data].

But, please be advised that, rejecting the cookie installation may result in limited access to some of our services.

We may collect ADID (Android Advertising ID)/IDFA (iOS Identifier for Advertisers) to provide customized services or better advertising environments for Mobile Trading System (MTS) users. ADID/IDFA refers to a random, unique identifier for mobile app users embedded in smartphones. Customers can control ADID/IDFA collection permissions through their smartphone settings.

- How to Disable ADID Collection (Android OS)

- ① Go to [Settings].
- ② Select [Google (Google Settings)].
- ③ Select [Ads].
- ④ Activate [Opt Out of Ads Personalization].

- How to Disable IDFA Collection (iOS)

- ① Go to [Settings].
- ② Select [Privacy].
- ③ Select [Ads].
- ④ Activate [Limit Ad Tracking].

Article 12: Guidelines for Collection, Use, and Rejection of Behavior-Based Information

The Company collects and uses behavior-based information for purposes such as developing products and services, user analysis, and marketing through personalized advertisements. Behavior-based information refers to online user activity data, such as app usage history, purchase history, and search history, that enables the identification and analysis of customers' interests and preferences.

① The methods and purposes for which we collect behavior-based information are as follows:

Items of Collected Behavior-Based Information	User visit records within the app/web service, search and click usage records, advertising identifiers, device-related information (model, type, family, language), OS information, country, timezone, IP address, GAID (Google Advertising ID), IDFA (Identifier for Advertisers), IDFV (Identifier for Vendors), iOS Limit Ad Tracking settings, network information, web browser information, app version, city, region, language, carrier, and library.
Methods of Collecting Behavior-Based Information	Logging major customer actions within the app/web environment. Utilizing tools such as Google Analytics 360 (mPOP), Google Analytics for Firebase (O2), and Airbridge (mPOP, O2). Other methods permitted under applicable laws and guidelines. Automatically collecting and transmitting data on key user activities within the web/app using generated information collection tools.
Purpose of Collecting Behavior-Based Information	Development of new products and services using customer service usage statistics. Providing customized advertisements based on user behavior information.
Recipients of Behavior-Based Information	Google, AB180, Cheil Worldwide, and Daehong Communications.
Retention and Use Period of Behavior-Based Information and Subsequent Processing Methods	Retained and utilized for up to 36 months from the date of collection. Upon expiration of the retention period, data will be de-identified and used solely for statistical purposes.

We collect only the minimum behavior-based information necessary for online personalized advertising and do not collect sensitive behavior-based information that could significantly infringe on individuals' rights, interests, or privacy, such as ideology, beliefs, family or relative relationships, education or medical history, and other social activities.

② Exercising User Control

Users can exercise their right to block the collection and use of behavior-based information by the Company through the following methods:

(Web Browsers)

- Internet Explorer 11 for Windows 10: Tools (T) → Internet Options → Privacy → Advanced (V) → Block or Do Not Process Cookies
- Microsoft Edge: Settings → Privacy, Search, and Services → Tracking Prevention → Always use "Strict" tracking prevention in InPrivate → Privacy → Send "Do Not Track" requests
- Chrome: Settings → Advanced → Privacy and Security → Content Settings → Cookies → Block third-party cookies

(Smartphones)

- Android: Google Settings → Account → Select Google Account → Ads → Opt out of Ads Personalization (may vary by OS version)

- iOS : iPhone Settings → Privacy → Ads → Turn off Limit Ad Tracking (may vary by OS version)

Refuse the use of Google Analytics by installing the Google Analytics Opt-out Browser Add-on (<https://tools.google.com/dlpage/gaoptout>)

③ Inquiries and Remedies for Behavior-Based Information

For inquiries and remedies related to behavior-based information, please refer to Article 12.

Article 13: Measures to Ensure Personal Information Security

The Company implements the necessary technical, administrative, and physical measures to ensure the security of your personal information, protecting it against loss, theft, leakage, forgery, alteration, or damage. These measures include the establishment of internal management plans and the retention of access records. To fulfill our responsibility for personal information protection, we conduct regular inspections of our personal information protection status and report the results to the Personal Information Protection Officer. The risks related to personal information are managed through Samsung Securities' company-wide operational risk management system. Additionally, in cases of violations concerning personal information protection, disciplinary actions against violators are determined in accordance with a zero-tolerance policy.

We take the following technical, administrative, and physical measures to prevent the loss, theft, leakage, falsification, or damage of your personal information:

1. Administrative Measures

- A. Development of internal management plans for the secure handling of personal information.
- B. Establishment and implementation of training plans for employees and contractors who directly handle personal information.
- C. Regular internal audits according to the internal management plan.
- D. Audits to ensure compliance with personal information protection policies.
- E. Regular security evaluations and annual audits of company-wide information systems by third-party organizations as required by law.

2. Technical Measures

- A. Access permissions for systems are granted on a minimum-necessary basis.
- B. Intrusion prevention and detection systems are in place, and 24/7/365 security monitoring is conducted to prevent illegal access and breaches via information networks.

C. Logs of system access are managed, and tampering is prevented through a log management system and regular backups. Document encryption solutions (DRM systems) are implemented to prevent theft or loss of personal information.

D. Anti-virus software and security programs are installed and operated on personal information processing systems and work computers to prevent and treat malicious programs.

E. Critical personal information (e.g., resident registration numbers, account numbers, passwords) is encrypted for secure storage and management.

3. Physical Measures

The Company ensures that the access control systems and equipment are operated continuously to prevent unauthorized access by external individuals. Our headquarters, branch offices, and business locations are equipped with 24-hour CCTV surveillance and Security Company monitoring systems. Restricted areas are locked and accessible only to authorized personnel.

Article 14: Personal Information Protection Officer and Personal Information Management Department

To handle the corresponding complaints related to personal information, we have designated a Personal Information Protection Officer. If you have any inquiries regarding personal information, please contact the officer or the responsible department below. We will respond promptly and sincerely to your questions.

Personal Information Protection Officer

- Full name : PARK, Jae-Ho
- Affiliation/Post : CISO/ Managing Director
- Telephone: 02-2020-8485

Department in charge of Personal Information Management

- Staff in Charge : Senior Manager, KIM, Jai-Hun
- Department : Information Protection Team
- Telephone : 02-2020-8484
- FAX : 02-2020-8148

Article 15: Consultation and Reporting On Personal Information Infringement

Data subjects may inquire about remedies for damages, consultation, or other related issues regarding personal information infringement at the following institutions.

The following institutions operate independently of Samsung Securities. If you are not satisfied with Samsung Securities' internal handling of personal information complaints or remedies, or if you require more detailed assistance, please contact the institutions below:

Personal Information Infringement Report Center (Operated by Korea Internet & Security Agency)

- Scope of Work: Reporting personal information infringement and applying for consultation
- Website : privacy.kisa.or.kr
- Telephone: 118 (no area code required)
- Address: (58324) 9 Jinheung-gil, Naju-si, Jeollanam-do (Bitgaram-dong 301-2)

Personal Information Dispute Mediation Committee

- Scope of Work: Application for personal information dispute mediation, group dispute mediation (civil resolutions)
- Website : www.kopico.go.kr
- Telephone : 1833-6972 (no area code required)
- Address: (03171) 12th Floor, Government Complex Seoul, 209 Sejong-daero, Jongno-gu, Seoul

Supreme Prosecutors' Office Cyber Crime Investigation Team : 1301 (no area code) (www.spo.go.kr)

Korean National Police Agency Cyber Crime Reporting Center : 182 (no area code) (<https://ecrm.police.go.kr>)

Article 16: Department of Personal Information Access and Requests

Samsung Securities will strive to ensure that data subjects' requests to access personal information are processed promptly.

Department in charge of Reception-Processing of Personal Information Access Request

- Name of Department : Samsung Securities branches, Family Center
- Contact No. : 1588-2323

Article 17: Criteria for Additional Use or Provision of Personal Information

Samsung Securities may use or provide personal information without the consent of the data subject in accordance with applicable laws and regulations.

To proceed with additional use or provision without consent, the following factors shall be considered:

- Whether the purpose of the additional use or provision is related to the original purpose of collection.
- Whether the additional use or provision is predictable based on the circumstances under which the personal information was collected or typical processing practices.
- Whether the additional use or provision unduly infringes on the data subject's interests.
- Whether necessary safety measures, such as pseudonymization or encryption, have been implemented.

※ For services involving financial transactions, we minimize the collection of personal information and process tasks by substituting critical personal information with alternative data items when performing additional use or provision.

Article 18: Processing of Pseudonymized Information

Samsung Securities processes pseudonymized information for the following purposes. Any additional information necessary to restore the pseudonymized information to its original state is deleted and managed. Upon the

expiration of the retention period for pseudonymized information, the data is permanently deleted or destroyed (e.g., by shredding or incineration). Records of pseudonymized information processing shall be maintained as follows.

- Purpose of Pseudonymized Information Processing: None
- Retention Period for Pseudonymized Information: None
- Provision of Pseudonymized Information to Third Parties: None
- Outsourcing of Pseudonymized Information Processing: None
- Categories of Personal Information Subject to Pseudonymization: None
- Matters on securement of safety measures for pseudonymized information pursuant to Article 28-4 of the competent law (Duty of Safety Measure for Pseudonymized Information, etc.)

A. Administrative Measures: Development and implementation of internal management plans, regular employee training, etc.

B. Technical Measures: Access control for pseudonymized information, prevention of re-identification, installation of security programs, etc.

C. Physical Measures: Access control for computer rooms, document storage facilities, etc.

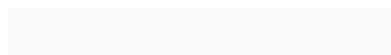
Article 19: Notification Duty for Changes to the Privacy Policy

This Privacy Policy was established on September 30, 2011. Any additions, deletions, or amendments due to changes in laws, policies, or security technologies will be publicly notified, along with the reasons and details of such changes.

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Status of third parties

Affiliates

The Company provides certain personal information to the partner companies for purposes such as introducing financial products and offering partnership services. The partner companies are as follows:

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
1	Hanwha Life Insurance	Bancassurance (Insurance Contracts)	Name, Address, Resident Registration Number, Contact Information, Occupation, Payment Bank, Account Number, Medical History	5 years from the transaction termination date
2	DB Life Insurance			
3	MetLife Insurance			
4	Samsung Life Insurance			
5	Shinhan Life Insurance			
6	ABL Life Insurance			
7	iM Life Insurance			
8	Hana Life Insurance			
9	Heungkuk Life Insurance			
10	AIA Life Insurance			
11	Kyobo Lifeplanet Insurance			
12	Kyobo Life Insurance			
13	Mirae Asset Life Insurance			
14	NH NongHyup Life Insurance			
15	KB Life Insurance			
16	Samsung Card	CMA partnership	Name, Address, Resident Registration Number, Contact Information, Payment Bank, Account Number	Until the conclusion of financial transactions
17	KB Kookmin Card			
18	Shinhan Card			
19	SBI Investment Co., Ltd.	Trust Contracts for Venture Investment Funds and Private Investment Funds (Comprehensive income taxation, capital gains tax filings, and related matters, etc.)	Name, Resident Registration Number, Date of Birth, Mobile Phone Number, Home Phone Number, Address, Transaction History	Immediately after the maturity settlement of associations and trusts
20	Daily Partners Co., Ltd.			
21	UTC Investment Co., Ltd.			
22	Interinvest Co., Ltd.			
23	SV Investment Co., Ltd.			
24	Stonebridge Ventures Co., Ltd.			

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
25	Bluepoint Partners Co., Ltd.			
26	Mirae Asset Venture Investment Co., Ltd.			
27	STIC Ventures Co., Ltd.			
28	HB Investment Co., Ltd.			
29	IMM Investment Co., Ltd.			
30	FuturePlay Co., Ltd.			
31	Anda H Asset Management Co., Ltd.			
32	JS Private Equity			
33	Meritz Securities Co., Ltd.			
34	GameChanger Investment			
35	Eum Private Equity			
36	Premier Partners LLC			
37	AJU IB Investment Co., Ltd.			
38	IBK Capital			
39	Dimension Investment Advisory	Advisory Firm Consultation Service Agreements (such as Investment suitability determinations and related services)	Name, Date of Birth, Contact Information (Phone Number, Email), Address, Customer Investment Profile, MP Comprehensive Balance at Advisory Firm, Account Number, MP Transaction History, Installment Agreement Status, Fee Status	5 years from the transaction termination date
40	Plain Vanilla			
41	Vine Investment			
42	Golden Tree			
43	Inmost Investment			
44	R&A Investment			
45	Korea WM			
46	Alternative Investment			
47	Doin Investment			
48	Dumulmeori Investment			
49	Regnum			
50	LIAM Group			
51	Invex			
52	Uprise Investment			
53	GB Asset Management			
54	Pin Asset Management			

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
55	Link Investment			
56	Foresight Investment			
57	Daedeok Asset Management			
58	Cham Investment Advisory			
59	KCGI Asset Management			
60	Fruits Investment Advisory			
61	Wells Investment Advisory			
62	Route N Global Asset Management			
63	DeepTrade Technologies			
64	Moments Investment Advisory			
65	ESG Investment Advisory			
66	Quarterback Asset Management			
67	AP Asset Management			
68	Chesley Investment Advisory			
69	Robopia Investment Advisory			
70	TimeValue Investment Advisory			
71	Beam Investment Advisory			
72	Granary Investment Advisory			
73	Orbis Investment Advisory			
74	Hexagon Investment Advisory			
75	Maitree Co., Ltd.			
76	Thechaeum Investment Advisory			
77	Jungkyung Investment Advisory			

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
78	InvestWith			
79	Yul Investment Advisory			
80	NineTree Discretionary Investment			
81	Mir & Lee Investment Advisory			
82	PAS Investment Advisory			
83	Topo & Coco Korea Asset Management			
84	W&W Investment Advisory			
85	Internal Revenue Service (IRS)	Submission of Documentation for U.S. Source Income Taxation	Name, Date of Birth, Address, Contact Information, SSN or ITIN, FTIN, Income Amount, Income Type, Withholding Tax Amount, and Other IRS-Requested Data	5 years from the transaction termination date
86	The One Tax Firm	Tax filing services for Capital gains tax for overseas stock transactions	Name, Unique Identification Information, Address, Account Number, Overseas Stock Transaction History, Contact Information	Until the conclusion of financial transactions
87	JoyTax Tax Firm			
88	STC Tax Firm			
89	Hankyung Tax Firm			
90	Value Tax Firm			
91	Yeosol Tax Firm			
92	Darim Tax Accounting			
93	Anguk Glotax Tax Firm			
94	NICE Credit Information	Evaluation of delinquency information and creditworthiness	Resident Registration Number and Other Unique Identification Information, Information on Delinquencies (Receivables), Creditworthiness Assessment Information, Loan and Credit Transaction Information, and Public Information	Retention period required under applicable laws and regulations that the institution must comply with
95	Korea Credit Information Services			
96	KCB	Detection of unusual transactions, prevention of financial fraud, and development of related models by receiving credit and delinquency information		
97	Korea Federation of Banks	Pension Product Limit Verification for Financial Institutions	Resident Registration Number and Other Unique Identification Information	Retention period required under applicable laws and

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
				regulations that the institution must comply with
98	Overseas Exchanges (ICE, CME, EUREX, NYSE, HKEX, etc.) Overseas Brokerage Institutions (e.g., FCM) Overseas Regulatory Authorities (e.g., SFC, CSRC, CFTC, BaFin)	Requests for Data from Overseas Exchanges or Derivatives Transactions	Name, Nationality, Address, Account Number, Transaction Information, Unique Identification Information (Excluding Resident Registration Number), etc.	5 years from the transaction termination date
99	Naver Financial Co., Ltd.	Partnerships for Naver Pay Point Accumulation Services	Last Four Digits of Account Number, Point Accumulation Information	Until membership is maintained
100	KB Kookmin Card Co., Ltd.	Providing account balance and transaction information for point accumulation in KB Pay Partnership Account Services	Account Number, Balance, Transaction History, Point Accumulation Information	Until membership is maintained
101	BGF Retail Co., Ltd.	Providing information for point accumulation based on transactions involving stocks and financial products via PocketCU Partnership Account Services	Member ID, Point Accumulation Information	Until membership is maintained
102	SK Planet	Opening and issuance status of partnership accounts, and balance, transaction, and point accumulation history inquiries according to Syrup Partnership Account Services	Name, CI, Customer Entity ID, Account ID, Account Number, Account Type, Total Assets, Balance, Deposits, Evaluation Profit/Loss, Yield, Held Stocks, Transaction Amount, Transaction History, Settlement Date, Point Accumulation Amount, New/Existing Classification	Until membership withdrawal and closure of partnership accounts
103	Samsung Card	Utilization of Customer Information for Card Evaluations	CI Value, Total Assets, Six-Month Average Assets, Financial Income Amount	From the date of consent until the completion of card review
104	Samsung Card	Monimo Service Usage	Monimo Customer	From the date of

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
		- Inquiry into subscription details, informational content provision, and Samsung Securities services via Monimo	Management Number, Samsung Securities Customer Status, Online Transaction Agreement Status	consent until the withdrawal of Monimo membership
105	Samsung Life Insurance	Product and Service Promotion and Recommendations ① Integration of personal (credit) information already held by Samsung Card, Samsung Life Insurance, Samsung Fire & Marine Insurance, and Samsung Securities for customer information management, statistical analysis, and insights. ② Use of the analysis results of (1) to provide product and service information and recommendations from Samsung Card, Samsung Life Insurance, Samsung Fire & Marine Insurance, and Samsung Securities. ③ Use of the analysis results of (1) to inform customers about benefits (e.g., gifts, promotional prizes, discount coupons) offered by Samsung entities. ④ Use of the analysis results of (1) for research and development of products and services by Samsung Card, Samsung Life Insurance, Samsung Fire & Marine Insurance, and Samsung Securities.	Identity Verification Results (CI, DI), Monimo Customer Management Number, Occupation, Samsung Securities Employee Status, Withdrawal of Optional Consent Status, Withdrawal Date of Optional Consent, Evaluation Amount, Deposits (CMA, Domestic Stocks, Overseas Stocks, Stock Funds, Real Estate Funds, Bond Funds, Bonds, ELS, Wrap, Retirement Savings, IRP) Balance, Loan Date, Loan Amount, Loan Balance, Number of IPO Subscription Items, IPO Subscription Amount, Stock Purchase Amount, Stock Sale Amount, Fund Purchase Amount, Fund Sale Amount, Bond Purchase Amount, Bond Sale Amount, Days of Stock Trading, Number of Stock Trades, Frozen Receivable Amount, Forced Sale Amount, Samsung Securities Service Grade, Management Sales Employee Presence, Transaction Branch Name, Investment Profile	Up to 2 years from the date of consent or until consent is withdrawn
106	Samsung Fire & Marine Insurance			
107	Samsung Card			
108	Korea Financial Telecommunications &	Open Banking Service Processing (Forwarding	Name, Date of Birth, Mobile Phone Number, Email, CI,	5 years from the transaction termination

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
	Clearings Institute and Open Banking Joint Financial Institutions	customer service application details)	Account Number	date
109	Dunamu	Platform Partnerships for Information on Listed and Unlisted Stocks	Deposits, Held Stock Names, Quantity by Stock, Purchase Price	Until membership is maintained
110	KT Moving	Providing updated customer address information to Samsung Securities and notifying customers of the results	Name, CI, Email, Mobile Phone Number, Address, Phone Number	Until the conclusion of financial transactions
111	Korea Exchange (KRX)	Auditing unusual transactions and issuing tax invoices related to gold bullion accounts	Name, Address, Mobile Phone Number, Phone Number, Email, Domestic Residence Registration Number, Account Number, Gold Market-Related Transaction History	Until the conclusion of financial transactions
112	National Tax Service			Until the conclusion of financial transactions
113	WireBarley	Overseas Micro-Remittance Services	Name, English Name, Customer ID, Online Service ID, Nationality, Date of Birth, Contact Information, Account Number, Balance	Until the conclusion of financial transactions
114	Hanwha Investment & Securities	New Technology Business Partnership Funds	Name, Investment Amount, Proxy Information (Name, Date of Birth, Contact Information, Relationship)	Until the conclusion of financial transactions
115	Korea Securities Depository	Application of Reduced Tax Rates for KDR Dividends	English Name, English Address, Country of Residence Code, My Number (Limited to Japan Residents)	5 years after the submission deadline for each item
116	Bithumb Korea	Digital Asset Price/Balance Inquiry Services	CI Value	Immediate destruction
117	ML Investment Advisory	Utilizing the 160 App for public offering investments	CI (Personal Identification Information), Account ID, Customer Entity ID	Until the transaction termination date (end of the investment advisory or discretionary investment contract, or withdrawal from the Samsung Securities 160

No	Name of Company	Purpose of Information Provision	Provided Information	Maintenance-Use Period
				Service)

Status of third parties

Trustees

The company has partially outsourced personal information processing tasks to external specialized companies to enhance service quality and ensure smooth fulfillment of contractual obligations. The entrusted companies handling personal information on behalf of the Company are as follows:

No	Name of Company	Entrusted Operations Details	Entrusted Personal Information	Pers. in charge
1	Hyosung TNS	Deposit, withdrawal, and balance inquiries for automated devices (CD/ATM)	Name, Account Number	Digital Support Team 02-2020-8898
2	NICE Infra			
3	Hannet			
4	Samsung SDS	Relay services for fund banking (e.g., automatic transfers)	Name, Account Number, Date of Birth	Digital Support Team 02-2020-8898
5	Hyphen Corporation			
6	Toss Payments			
7	SK Inc.			
8	Hecto Financial			
9	COOCON			
10	COOCON	Utilization of WeCheck scraping services	Name, Date of Birth, Resident Registration Number, Gender, and Information from Family Relations Certificates and Basic Certificates	Channel Improvement T/F 02-2020-8989
11	Transcosmos Korea	Dispatch of wrap service operation reports, month-end balances, and transaction details	Name, Address, Account Number, Transaction History, and Balance	Audit Team 02-2020-7948
12	A&D Credit Information	Delivery of branch direct mail (DM)	Name, Resident Registration Number, Address, Contact Information, Account Number, Outstanding Balance, and Transaction History	Channel Solution Support Team 02-2020-7732
13	Nara Credit Information	Debt collection	Name, Resident Registration Number, Address, Contact Information, Account Number, Outstanding Balance, and Transaction History	Channel Solution Support Team 02-2020-7732
14	Tongin Safe Deposit	Asset inquiries	Name, Resident Registration Number, Account Number, Address, Contact Information, and Financial Transaction History	General Affairs Team 02-2020-7162

No	Name of Company	Entrusted Operations Details	Entrusted Personal Information	Pers. in charge
15	SK M&C Service Co., Ltd.	Dispatch of mobile gifts	Mobile Phone Number	Pension Marketing Team 02-2020-4587
16	KT alpha			Digital Sales Implementation Team 02-2020-8983
17	Korea Post	Opening of bank-linked accounts	Account Number	Digital Synergy Team 02-2020-8897
18	Saemaeul Geumgo (National Credit Union Federation of Korea)			
19	Kookmin Bank			
20	NH NongHyup Bank			
21	Woori Bank			
22	Industrial Bank of Korea (IBK)			
23	Standard Chartered Bank Korea (SC Bank Korea)			
24	Citibank Korea			
25	Busan Bank			
26	Kyongnam Bank			
27	Gwangju Bank			
28	Daegu Bank			
29	KakaoBank			
30	K-Bank			
31	Toss Bank			
32	Hana Bank	Opening of bank-linked accounts and foreign currency deposit-linked accounts	Account Number	Digital Synergy Team 02-2020-8897
33	Shinhan Bank			
34	Tami Marketing	Operation of the dedicated POP Honors Club call center and gift delivery services (product delivery)	Name, Customer ID, Address, Mobile Phone Number, and Date of Birth	Marketing Strategy Team 02-2020-7168
35	Infobank	Sending SMS text messages	Mobile Phone Number	Operation Development Team 02-3278-4648
36	MTS			
37	SK Broadband			

No	Name of Company	Entrusted Operations Details	Entrusted Personal Information	Pers. in charge
	Co., Ltd.			
38	KT			
39	LGU+			
40	MNWiz	Sending SMS text messages	Mobile Phone Number	Operation Development Team 02-3278-4648
		KakaoTalk notification service	Mobile Phone Number	Operation Development Team 02-3278-4648
41	Samsung SDS	IT operations management	Name, Resident Registration Number, Account Number, Address, Contact Information, and Transaction History	Information Strategy Team 02-3278-4043
		Comprehensive Managed Service Provider (MSP) operations, including cloud environment management, billing/settlement, and security monitoring	Resident Registration Number, Foreign Registration Number, Passport Number, Name, Date of Birth, Gender, Nationality, CI Value, Mobile Phone Number, Phone Number, Address, and Email Address	Information Strategy Team 02-3278-4043
		Statistical Analysis and Monitoring of Call Center Counseling Contents Using Generative AI	Call Center Counseling Contents(Name, Address, contact Information, Email Address, Account Number, Card Number, Unique Identification Information)	AI Solution Team 02-2020-8902
42	Koscom	Blocking fraudulent electronic financial transaction accounts and simultaneous suspension of personal accounts	Name, Account Number, Transaction History, Mobile Phone Number, Date of Birth, and Address	Family Center 02-6230-3912
		Utilization of a central relay agency for the exercise of personal credit information transfer rights	Account Number, Transaction History, Pension Account Information, IRP Inquiry Details, etc.	Digital Innovation Team 02-2020-8877
43	Korea Securities Depository (KSD)	Management services for retirement pension operations	1. Details on retirement pension service providers, employers, and employees. 2. Details on retirement pension products selectable by employers or employees. 3. Details on unclaimed reserve types defined by the Ministry of Employment and Labor.	Pension Strategy Team 02-2040-4555

No	Name of Company	Entrusted Operations Details	Entrusted Personal Information	Pers. in charge
			4. Other information deemed necessary for services provided by the Korea Securities Depository.	
44	MetaM	Inbound call handling	Name, Resident Registration Number, Account Number, Address, and Contact Information	Family Center 02-6230-3912
		Review of recordings for incomplete sales of financial products	Name, Contact Information, Account Number, and Recorded Consultation Content	Compliance Management Team 02-2020-8307
45	Weboss	Operation of Bancassurance systems	Name, Real Name Verification Number, Account Number, Address, and Contact Information	Instrument Operation and Development Team 02-3278-4247
46	NICE Credit Information Service	Issuance of substitute key values for real-name verification	Resident Registration Number or Foreign Registration Number	Information Strategy Team 02-3278-4121
		Conversion service for connection information (CI values)	Resident Registration Number	Digital Innovation Team 02-2020-8877
47	Colgate	Services related to call screens (e.g., Visual ARS)	Mobile Phone Number	Family Center 02-6230-3912
48	SCI Credit Information	Mobile phone identity verification	Name, Resident Registration Number (Date of Birth, Gender), and Mobile Phone Number	Pension Strategy Team 02-2040-4541
		Conversion service for connection information (CI values)	Resident Registration Number	Digital Innovation Team 02-2020-8877
49	Korea Mobile Authentication	Mobile phone identity verification	Name, Date of Birth, Gender, and Mobile Phone Number	Channel Development Team 02-3278-4335
50	MultiCampus Co., Ltd.	Forum operation	Name, Date of Birth, Mobile Phone Number, Email, Company Name, and Position	Corporate Consulting Team 02-2020-6734
		Online IR services	Name, Date of Birth, Phone Number, Email, Company Name, and Position	
51	Danal	Identity verification	Name, Mobile Phone Number, Date of Birth, and Gender	Channel Development Team 02-3278-4335

No	Name of Company	Entrusted Operations Details	Entrusted Personal Information	Pers. in charge
52	Bespin Global	Cloud service operation for DW data servers	Resident Registration Number, Foreign Registration Number, Passport Number, Name, Date of Birth, Gender, Nationality, CI Value, Mobile Phone Number, Phone Number, Address, and Email Address	Information Strategy Team 02-3278-4491
53	Yonhap Infomax	Management of Mock investment competitions	ID, Pseudonym(Nick Name)	Derivative Salse Team 02-2020-4775
54	ComplUp	Recording of door-to-door sales processes	Name, Contact Information, Address, Investment Preferences, Account Number, and Recorded Consultation Content	Compliance Management Team 02-2020-8307
55	Law Firm Zion	Monitoring and review	Name, Mobile Phone Number, Address, Email, Account Information by Financial Institution, Complete Loan Transaction History, and Asset Information	Real Property PF Team 3 02-2020-6972
56	Law Firm Bae, Kim & Lee LLC (Taepyeongyang)	Delegation of litigation (including payment orders) related to businesses with expired loan maturity benefits	Name, Mobile Phone Number, Address, Email, Balance, and Resident Registration Number	Channel Solution Support Team 02-2020-7732
57	Notary Office of Hyo-Young Kim	Representation in provisional attachment of delinquent receivables and related tasks	Name, Mobile Phone Number, Address, E-mail, Balance, Resident Registration Number.	Channel Solution Support Team 02-2020-7732
58	Hansol Inticube Co., Ltd.	IT operations management	Name, Resident Registration Number, Account Number, Address, Contact Information, Transaction History, and Recordings	Asset Management Development Team 02-3278-4260
59	Samsung Card	Monimo notification services	Name, Mobile Phone Number, Contract Information, Owned and Interested Stocks	Monimo Team 02-2020-8954
60	Pentacreed	Trust/wrap/project financing (PF) system operations	Name, Resident Registration Number, Account Number, Address, Email, Contact Information, and Transaction History	Instrument Operation and Development Team 02-3278-4509

No	Name of Company	Entrusted Operations Details	Entrusted Personal Information	Pers. in charge
61	TBWA KOREA	Forwarding of event prizes and management of winners	Name, phone number, address, email, resident registration number (limited to prizes worth over 50,000 won)	Brand Strategy Team 02-2020-7865
62	SANGGONG	Development and operation of Samsung Global Investors Online Conference Platform	Name, email, mobile phone number, gender, affiliation and title	CRM Team 02-2020-8483
63	Gleeduck	Operation of CEO/CFO forums and other events	Name, phone number, company name and position	Corporate Consulting Team 02-2020-6725
64	Feel So Good	Operation of CEO/CFO forums and other events	Name, phone number, company name and position	Corporate Consulting Team 02-2020-6725
65	WITHBATON	Operation of Samsung Global Investors Conference Events	Name, mobile phone number, email, company name and position	CRM Team 02-2020-6682
66	The SMC Group	Digital marketing agency services (e.g., event operations)	Name, Mobile Phone Number	Media Strategy Team 02-2020-7442
67	Kantar Korea	User research to promote stock trading in Monimo	Name and phone number	UX Core Team 02-2020-8642
68	Miracom Inc.	Operation of retirement pension system	Name, resident registration number, account number, address, email, contact and trading history	Product Development & Management Team 02-3278-4511

Status of Sub-Trustees

The status of sub-Trustees related to the handling of personal information by the company is as follows:

NO	Trustee Companies	NO	Secondary Trustees	Sub-entrusted Operations
1	A&D Credit Information	1	Billpost	Postal mail dispatch
2	KT Alpha	2	KT Corporation	Sending mobile coupon text messages
		3	KT IS Co., Ltd.	Responding to mobile coupon VOC (Voice of Customer) inquiries
		4	KT DS Co., Ltd.	Mobile coupon text message dispatch
3	Tami Marketing	5	R.D.	IT management for Samsung Securities HONORS services
		6	Gabiyang	2023 Samsung Securities VIP service: Regular subscription to Gabiyang coffee beans and Gabiyang drip bag 5-box set
		7	Hotel Shilla	Samsung Securities Korean beef gift delivery (customer outbound calls, delivery management)
		8	Hana Tour Co., Ltd.	Samsung Securities VIP partnership service: Travel package support and reservations
		9	Samsung Welstory	Samsung Securities HONORS gift dispatch (Korean beef, fruits, appliances, and miscellaneous items)
		10	Ground K	Protocol services: Airport protocol, golf chauffeurs, golf protocol, personal chauffeurs
		11	Community Chest of Korea (Love Fruit)	Handling donations through Samsung Securities HONORS points, including donation receipt issuance, registration of donation information, and submission of donation data to the National Tax Service for year-end tax settlements
		12	Show Golf	Samsung Securities HONORS weekday golf rounds, and Personal Life Care Service golf round booking assistance
		13	Daou Technology Inc.	Dispatch of mobile coupons (Gifticon)
		14	NH Agricultural Cooperative Economic Holdings (NongHyup Economic Holdings)	Gift dispatch services
4	MNWiz	15	KT Corporation	Sending SMS text messages

NO	Trustee Companies	NO	Secondary Trustees	Sub-entrusted Operations
		16	Kakao	Sending notifications via KakaoTalk Notification Messages
5	MultiCampus Co., Ltd.	17	SureM Co., Ltd.	Provision of SMS text message dispatch systems
6	Hansol Inticube Co., Ltd	18	NHN Diquest Co., Ltd.	Solution operation within the IT management system
		19	Inwoo Technology Co., Ltd.	IT system operation and management
		20	Sandbox	Management of Jutopia Instagram channel and prize dispatch
		21	e4biz Co., Ltd.	Inquiry into unclaimed retirement pensions
7	Samsung SDS	22	Miracom I&C	Dispatch of mobile coupons (Gifticon)
		23	Pentacreed	Management of AlertNow solution
8	Korea Securities Depository	24	Korea Financial Telecommunications & Clearings Institute (KFTC)	Management of system malfunctions, cash transportation, and customer complaints
9	Bespin Global	32	OpsNow	Technical management of Cash Management Services (CMS)
10	TBWA KOREA	33	1 Gram	Handling of event prizes
11	SANGGONG	34	Gabia	Service construction and operation
		35	Adcapsule Soft	Scraping test and verification of National Tax Service's website
12	The SMC Group	36	Giftishow	Transmit of mobile coupons (gifticon)
13	Kantar Korea	37	Research Innocean	Management of research data on the server