

Privacy Policy

Effective Date: September 30, 2011

Last Updated: April 29, 2021

Samsung Securities Co. Ltd. (the "Company") respects the privacy of your personal information and will treat it confidentially and securely. We are obliged to comply to the Personal Information Protection Act, the Act on Promotion of Information and Communications Network Utilization and Information Protection and other related legislations and regulations. In this policy the Company declares how and to what purpose your personal information is used, and what measures are taken to protect your privacy.

In accordance with Article 30 of the Personal Information Protection Act, the Privacy Policy has been established and the contents are disclosed on the website. And the Company and its partners strictly comply with the policy.

This policy informs you the use and protection measures of personal information of the Company.

Any personal information provided by you to the Company through this website, the consent form on the collection/utilization/provision of personal (credit) information, wired/wireless calls, e-mails etc. will be used for the purposes stated in this policy statement, including the sales and promotion of products and services either requested or potentially of interest, better understanding our customers' needs, gathering customer feedback, providing employment opportunities, and any purposes required by applicable legislations and regulations. In this aspect, your information provided to the Company will be a valuable asset in improving the Company's products and services.

The Company shall retain personal information until the original objective has been accomplished. The information is then destroyed unless its retention is required to satisfy legal, regulatory, accounting requirements and/or to protect the Company's interests. As a general rule, the retention period shall be the minimum retention period of the relevant jurisdiction.

The table of contents of the Privacy Policy is as follows.

1. Information Collected and Treated
2. Purpose of Treating Personal Information
3. Consent to and Method of Treating Personal Information
4. Treatment and Retaining Period of Personal Information
5. Provision to and Co-ownership of Personal Information with Third Parties
6. Consigning Treatment of Personal Information
7. Rights and Responsibilities of Information Subjects and Legal Representatives, and the Ways of Exercise Them
8. Method and Procedure of the Destruction of Personal Information
9. Installation, Operation and Denial of Automatic Personal Information Collectors
10. Measures to Secure the Safety of Personal Information
11. Officer and Department Responsible for the Protection and Management of Personal Information
12. Inquiries and Reports on Infringements of Personal Information
13. Notification Liabilities Regarding Changes in the Privacy Policy

Article 1. Information Collected and Treated

The Company will collect the minimum level of required personal information as you register for the Company's services.

Where appropriate and legally permissible, the Company may collect any of the following personal information including, but not limited to, your ID, password, full name, Resident Registration Number, address, contact information, phone number and E-mail address, including "cookies" (see Article 9) when you access or use the services of the Company via this Web Site. However, certain optional information such as occupation, hobbies, interests etc. is not required and therefore will not affect the usage of services.

The Company collects and uses essential and optional information to provide products and services as follows.

You have the right to refuse the collection and usage of your personal information such as the below; however your refusal to provide required information or identification information will lead to certain limitations in accessing the Company's financial services such as the denial to open accounts.

The Company cannot deny service to customers who have refused to provide consent on the collection and usage of optional information.

1. Personal information of customers and those concerned in financial transactions

A. Essential Information (common)

- Essential information (common) is the minimum information inevitably required for opening an account or concluding and implementing a product contract.

1) Personally identifiable information: unique identification such as name and resident registration number (including date of birth), address, contact information, occupation, nationality, resident status, online ID, password, e-mail, and encrypted Connecting Information (CI)

2) Information related to transaction medium (Automatically collected items): device type, IP address, MAC address, CPU/HDD information, device identification number such as UUID, online service subscription information such as ID and identity verification questions and answers, cookies, date and time of visit, use records of service, etc. (limited to the case of online financial transaction)

3) Customer confirmation information (CDD/EDD): transaction purpose, expected transaction, and information on related parties such as agents and clients, etc.

4) Financial transaction information: transaction setting details such as product and service types, transaction conditions, transaction date and time, amount, etc., account numbers of other financial institutions (limited to the purpose of opening non-face-to-face accounts), and other generated information, etc.

5) Those concerned such as agents, etc.: name, unique identification information (including date of birth), address, contact information, occupation, nationality, and the relationship with the party

6) Personal information of an application, Today's Investment, users

- Name, mobile phone number, behavioral information (device ID, access IP, investment propensity, products of interest, keywords of interest, date of visit to the application, device type and model number, OS version, screen used and time)

B. Essential Information (by product)

- Essential information (by product) is the minimum information that is absolutely necessary to provide the relevant financial transaction products and services.

1) Worker's asset building savings, income tax deduction long-term fund, Individual Savings Account (ISA)

- Tax break information: annual income, income class, application of youth (15-29 years old), military service, and farmer and fisherman, etc.

2) Tax-free savings

- Requirement information for subscription: application of disabled person, national meritorious person, dead defoliation syndrome patient, wounded person from May 18 Democratization Movement

3) Personal pension (pension savings), retirement pension (DC/IRP)

- Tax-excluded amount information: income tax amount from pension savings by year

4) Bancassurance

- Insurance-related information: information on the insured's illness/injury, insurance contract information, insurance payment-related information (including accident information), etc.

5) Credit transaction products (credit/loan/derivatives/accrued transaction)

- Overdue information, etc.: credit rating information, public information, etc.

C. Optional Information

- Optional information is the one for providing additional services on top of financial transaction products and services.

*Additional information such as workplace name, position, date of birth, marital status, wedding anniversary, family information, financial assets, income information, hobbies, sales channel, transaction motive, etc.

2. Personal information of prospects

- Personal information of prospects may vary depending on the purpose of collection and use.

1) Essential information: customer name, mobile phone number, e-mail, etc.

2) Optional information: address (home/workplace), date of birth, marital status, occupation, hobbies, etc.

Article 2. Purpose of Treating Personal Information

To the extent legally permissible, the Company collects and uses personal information for the purpose stated in the preamble. The Company will specifically collect your personal information for the following purposes:

1. Financial transaction customers and those concerned

A. Essential Information (common, by product)

- Membership registration and user ID issuance, identity verification for using membership services, confirmation of contract conclusions such as trading of depository securities, delivery of notices, smooth communication for handling complaints and grievances, etc., provision of documents confirming the Company's usage status such as customer information management, audit, monitoring, transaction statement, balance confirmation, etc.
- Consignment of call center operation to stop payment to telecommunications financial fraudulent accounts, identity verification (personal authentication), consignment of debt collection, VAN (CD/ATM cash withdrawal, CMS automatic transfer, etc.), sending balance and transaction history reports, etc., opening an account linked to a financial institution (consignment of real-name verification), storing documents, sending text messages, etc.
- Collection of usage statistics by measuring access frequency to the website, etc. and reflection of them in service policies (service reorganization and expansion)
- Users of the Today's Investment application: membership registration, issuance of user ID, and identification for membership service use

B. Optional Information

- Product/service introduction and suggestion for sales, gift-giving and promotional events, market research and product R&D, service-related customer consultation and statistics, provision of additional services, etc.

2. Prospects

- Provision of financial services and investment information, use of retirement planning system, and sending gifts for events/briefings

※ Guidelines for additional use and provision of personal information

In accordance with laws and regulations, the Company may use or provide personal information to the extent reasonably related to the purpose of collection without customers' consent. In order to minimize the items of personal

information collected when providing financial transaction services, or to convert critical personal information into alternative items, the Company comprehensively takes into account 'if it is related to the original purpose of collection, if it is predictable considering the collected circumstances, or the processing practices, if the customer's interests are unfairly infringed, and if measures necessary to secure safety such as pseudonymization or encryption have been taken'.

1. Pseudonymization of personal information

- Items of pseudonymous information: gender, age, occupation, location, etc.
- Types of pseudonymous information and purpose of use: statistical hypothesis verification and data mining
- Period of retention or use of pseudonymous information: until December 2021 (however, after the purpose is achieved, it is destroyed without delay)
- Destruction procedure and method of pseudonymous information: permanently deleted or destroyed (incinerated) to make it impossible to restore
- Consignment of processing/Provision for a third party of pseudonymous information: N/A

Article 3. Consent to and Method of Treating Personal Information

In case the Company intends to collect, use, or provide your personal (credit) information, we receive your consent to your personal information (consent of a legal representative for children under the age of 14) by obtaining a consent form on the collection/utilization/provision of personal (credit) information through online, wired calls, or visits.

Article 4. Treatment and Retaining Period of Personal Information

The Company retains the personal information collected from you from the date of consent to the termination of the (financial) transaction, and immediately destroys the information after the purpose is achieved.

1. Personal (credit) information related to financial transactions is retained and used for up to 5 years from the end of (financial) transaction since the date of consent.
2. Personal (credit) information for marketing such as providing product services is retained and used from the date of consent until the end of (financial) transaction or withdrawal of consent.

However, in the case of information deemed necessary to fulfill the obligations under the relevant laws such as the Commercial Act, the FINANCIAL INVESTMENT SERVICES AND CAPITAL MARKETS ACT (retained for more than 10 years) and related regulations in regard of financial accident investigation, dispute resolution, civil complaint handling,

and related tax laws or to respond to requests and orders from other supervisory authorities, the Company can use the information for submission without destroying it.

Personal information collected from prospects is retained and used for three years for the purpose of introduction and sale of products and services, gift-giving and promotional events to customers, market research, and product development and research.

Article 5. Provision to and Co-ownership of Personal Information with Third Parties

The Company and partner companies do not use your personal information other than as set forth in this Privacy Policy Statement or share such information with third parties except with your permission or allowed under applicable laws and regulation or where the sharing of such information is necessary for the provision of certain services or products offered by the Company to you.

When we do provide and share your personal information, we notify each customer individually, either by e-mail or postal documents, the receiving or shared party, your personal information of matter, what kind of businesses the receiving or shared party is engaged in, what purposes your personal information will be used for, etc.

The Company provides certain parts of your personal information to recommend investment products, provide affiliated services etc. The following is a list of the affiliated concerns.

[Status of third parties such as affiliates] <- [Click here for detailed company lists.](#)

However, the Company needs you to acknowledge that in the following cases the Company may provide your personal information without consent and according to related laws:

1. Processing information in a format where individuals cannot be identified, for statistical reports, academic research and/or market research according to relevant Statistics Act articles
2. Fulfill legal obligations in relevant regulations such as the Act on Real Name Financial Transactions and Guarantee of Secrecy, Use and Protection of Credit Information Act, Framework Act on Telecommunications, Telecommunications Business Act, Local Tax Act, Consumer Protection Act, Bank of Korea Act, Criminal Procedure Act, etc.
3. To follow government (including quasi-government authorities) and/or court orders where personal information is summoned

Your personal information provided to affiliates will be retained and treated until the purpose of use is achieved (service expiration, customer consent withdrawal, cancellation or termination of contract, etc.). When the purpose of use is fulfilled, it will be destroyed without delay. However,

personal information with respect to the information deemed necessary for the fulfillment of obligations under the relevant laws or regulations, such as the Commercial Act, the Act on Financial Investment Services, and the related tax law, may not be destroyed, and be used for submission, etc.

Article 6. Consigning Treatment of Personal Information

The Company and our partner companies entrust some of personal information processing works to external specialized companies in order to comply with the laws, fulfill contacts, enhance services or make the works on track. When signing a consignment agreement, we stipulate that the ban on personal information processing, technical and managerial protection measures, the restriction on reassignment, the management and supervision of trustees, and responsibilities such as compensation for damages in the document. We also educate trustees to prevent the personal data of information subjects from being lost, stolen, leaked, forged, modified or damaged due to the consignment while conducting on-site inspections for the supervision of the trustees to ensure that the information is safely processed.

The list of consignees is as follows.

[Trustees] <- Click on the button for more details

Article 7. Rights and Duties of Information Subjects and Statutory Representatives and Exercising Methods

- You may access or rectify your information registered online, such as our website, and check the history of your data used by the Company or the third-parties.

The followings are your rights and obligations regarding personal data access, correction, deletion, and methods of exercising of them.

1. Access to Personal Information

- You have access to personal data the Company deals with, but the Company may refuse to give you access for the following reasons.
 - In case of data access prohibited or restricted by the laws
 - In case of data access having a possibility of hurting the lives or bodies of other people or of infringing on the assets or other interests of them
- For access to your information, you may go to our website, 'online branch > customer/account information management > customer information > personal information inquiry, or visit any branch in person. You can also

call our Family Center (1588-2323).

2. Personal Data Rectification and Deletion

- You may request the Company to correct and delete your information that the Company handles. However, when there is a need to preserve data for the fulfillment of the duties imposed by the relevant laws or upon request from other supervisory authorities, we separate and conserve the data while deleting and disposing of the other unnecessary information.
- You may correct your personal information by yourself on our website, 'online branch > customer/account information management > customer information > personal information inquiry /correction.
- For the deletion of personal information, you have to visit a branch in person and fill out 'the form of request for personal information deletion.'

3. Request for the Suspension of Personal Information Processing

- You may request the Company to suspend the processing of personal data the Company owns. The Company may refuse to the request for the following reasons.
 - In case that there are special provisions stipulated in the laws or the processing is inevitable to discharge the duties imposed by the laws.
 - In case of data access having a possibility of hurting the lives or bodies of other people or of infringing on the assets or other interests of them
 - In case that personal information processing is required to fulfill a contract, such as the provision of services agreed by information subject, and the subject does not show his or her intention to terminate the contract.
- You may visit a branch and fill out the 'request form for the suspension of personal data processing'

4. Access to Personal Information Use and Provision

- You may check the details of your information used for the purposes of marketing activities and events or provided for the third-parties. The details are available on our website, online branch > customer/account information management > customer information > personal information use/provision inquiry'.

5. Request for the Withdrawal of Consent to Personal Data Collection, Use, and Provision

- You may withdraw your consent to what you have agreed when you set business relations through account opening and became a member of the Company. For the withdrawal of the consent to your data collection, use, and provision, go to our website, online branch > customer/account information management > customer information > personal

information use/provision inquiry and correction.

However, the withdrawal of some parts of consent could lead to a restriction on the trade of products, so the withdrawal could not be promptly processed online (website). In this case, you may visit a branch in person or call us for the retraction.

The collection of personal data of children below 14 or the provision of the information of such children for the third-parties requires the consent of their statutory representatives. In this case, the Company may request the children to give us the information of their statutory representatives, such as their name.

Statutory representatives may withdraw the consent to the personal data of the children and request the Company to give access to the children's personal data or rectify wrong information.

The Company does not provide or share the information of children with the third-parties without the consent of statutory representatives. When statutory representatives request the Company to correct wrong information, the use and provision of such personal data will be banned until the rectification is made.

Article 8. Procedures and Methods of Personal Data Destruction

The Company destroys personal information within five days from the date when the information is not required any more for the following reasons; the expiration of the retention period of personal information, the fulfillment of the purpose of the information, the abolition of the service or the termination of the business, unless there is a justifiable reason.

The Company destroys personal data in the following ways.

- Electronic files: Destroyed permanently to make it impossible to be recovered
- Printouts, documents, and other record media: Shredded or incinerated

When personal information is required to be preserved for the fulfillment of duties imposed by the relevant laws including the Act on Financial Investment Services and the Act on Credit Information, or upon request from the supervisory institution, the Company takes necessary measures to store and manage the information using physical or technical methods.

- Items of personal data separately preserved: Name, unique identification information, mobile phone number, address, email address, account information, etc.

Article 9. Installation, Operation and Denial of Automatic Personal Information Collectors

The Company deploys 'cookies' which regularly finds and stores your information. A 'cookie' is a small text file which is sent to your browser by the server that operates the Company's website, and is saved in your computer's hard disk which can only be retrieved and viewed by the original server.

The Company uses cookies to :

1. Analyze per-user access frequency or visiting time and understand the users' preferences and products of interest, thereby quantifying measures to perform targeted marketing and to reform services.
2. Track information regarding stock trades, financial services and browsed items of interest on the Company's website, thereby allowing the Company to provide personalized services in future transactions.
3. Collect information on your participation and visit frequency to the Company's promotion events, thereby providing personalized promotion participation opportunities and differentiated information relating to personal preferences.

You have the right to disable the use of cookies. You may permit every cookie, confirm cookies each and every time, or refuse any cookies by setting up your Internet browser accordingly.

If you do not want your personal information gathered via cookies, you may disable cookies by the following means:

How to accept/block cookies

(Based on Internet Explorer)

- ① Click [Tools], [Internet Options] in the menu bar
- ② Click the [Privacy] Tab
- ③ Click on [Setting-Advanced Tab]
- ④ Select whether to accept/block cookies

(Based on Chrome)

- ① Select [Setting] menu
- ② Click on [Privacy and security]
- ③ Click on [Site Settings – Cookies and other site data]
- ④ Select whether to accept/block cookies

How to view received cookies

- ① (Based on Internet Explorer)
- ② Select [Internet Option] within the [Tool Menu]
- ③ Click [Settings] in the [Browsing History] section of the [General] Tab

④ Click [View Files]

(Based on Chrome)

- ① Select [Setting] menu
- ② Click on [Privacy and security]
- ③ Click on [Cookies and other site data]
- ④ Click [See all cookies and site data]

However, if you disable cookies from being installed or used, you may not have access to certain services of the Company.

Article 10. Measures to Secure the Safety of Personal Information

The following summarizes the Company's managerial, technical and physical security measures, such as internal management planning and access log recording, to ensure the safety of your personal information and prevent any leaks, thefts, losses, forgeries and/or damages.

In order to fulfill our responsibility regarding personal data protection, the Company conducts regular inspections on the status of personal information protection and reports the results to the Chief Information Security Officer. The risks of personal data are managed through our operational risk management system at the Company level. In addition, we determine the level of punishment for those violating our personal protection policies based on the zero-tolerance approach.

The Company adopts technical, managerial and physical methods as follows with the purpose of safely protecting personal information.

1. Managerial Measures

- A. Internal management plans to ensure safe treatment of personal information
- B. Training plans and programs for employees and consignees handling personal information
- C. Periodic inspections according to internal management plans
- D. Conducting inspections for the compliance with personal information protection policies.

2. Technical Measures

- A. Discriminated system access authorities according to job responsibilities
- B. 24-7 operation of an intrusion detection & interception system to prevent illegal access and intrusions through IT network
- C. Log management systems and periodic backups of system access records, augmented with document encryption solutions (DRM) to prevent thefts and leaks of personal information documents
- D. Installation and operation of security programs such as antiviruses to diagnose/treat personal computers for viruses and malwares
- E. Significant personal information (resident registration number, account number, etc.) and passwords are encrypted for storage and management.

3. Physical Measures

The Company operates security systems and equipment at the facilities entrances at all times to prevent unauthorized access. The Company's headquarters, every office and branch operate a 24-hour CCTV system and a security system managed by a private security company; restricted areas are equipped with separate locking systems to permit only authorized personnel.

Article 11. Officer and Department Responsible for the Protection and Management of Personal Information

The Company has a management officer of personal information to protect your privacy and handle complaints related to such issues. If you have any questions about your personal information, please contact the management officer and the relevant departments below. The Company will provide a prompt and sincere response.

Chief Information Security Officer (CISO)

- Name: Do Hyung Kim,
- Division/position: CISO/Managing Director
- Tel: 02-2020-8485

Department in charge of personal information protection

- Team: Information Protection Team
- Tel: 02-2020-8484

Article 12. Inquiries and Reports on Infringements of Personal Information

In case you need to file a report or make an inquiry regarding infringements of personal information, please call KISA(Korea Internet & Security Agency)'s Privacy Infringement Center.

Privacy Infringement Center

- Tel: 118 (no extension)
- E-mail : privacy@kisa.or.kr
- URL : <http://www.kisa.or.kr>

Article 13. Notification Liabilities Regarding Changes in the Privacy Policy

This Privacy Policy Statement was last updated on the 30th of September, 2011. If the contents of the Privacy Policy Statement is added, deleted or amended due to a change of laws, policy or security technology, a notice of such change(s), modification(s) or amendment(s), and its(their) reasons will be announced by the Company before the amended Privacy Policy Statement takes effect.

Current version of personal information protection policy: v2.0.9

Initial Date of Efficacy: Sept. 30, 2011

Updated: April 29, 2021

Revision history of the policy on personal information processing]

Affiliates and Trustees

Affiliates

The Company provides some parts of personal information for our affiliates to introduce our financial products or render affiliated services. The followings are our affiliates.

Company	Purpose of the Provision of Information	Information Provided
Hanwha Life Insurance	Bancassurance (insurance contract)	Name, address, resident registration number, contact details, occupation, settlement bank, account number, medical history
DB Life Insurance		
MetLife		
Samsung Life Insurance		
Shinhan Life Insurance		
ABL Life Insurance		
DGB Life insurance		
HANA Life Insurance		
Hungkuk Life Insurance		
AIA Group Limited		
Kyobo Lifeplanet Life Insurance		
Kyobo Life Insurance		
Mirae Asset Life Insurance		
NongHyup Life Insurance		
KB Life Insurance		
Samsung Card	CMA partnership	Name, address, resident registration number, contact details, settlement bank, account number
KB Kookmin Card		
Lotte Card		
Shinhan Card		
VIP Asset Management TAURUS Investment Management UNISTORY Asset	Advisory service (Whether right recommendations regarding investment are made or not, etc.)	Name, date of birth, contact details, investment prosperity individual/corporate status, product types recommended for investment and product names, the date of

Management		investment recommendation, and the branch and the manager in charge
Daesung Private Equity	Trust agreement with Small and Medium Enterprise Establishment Investment Association (taxation on aggregate income and transfer income tax report)	Name, resident registration number, contact details, address, and transaction records
KOLON INVESTMENT	Trust agreement for Korea Venture Investment Association (taxation on aggregate income and transfer income tax report)	Name, resident registration number, contact details, address, and transaction records
SBI Investment Korea		
DAYLI Partners		
UTC Investment		
Intervest		
SV INVESTMENT		
Stonebridge Ventures		
Investment advisory firms contracted for advisory service (Dimension, Doomoolmori, Star Asset, Fin Asset investment advisory Co., Link Investment Advisory Co, Tech Fin Investment LTD., leesang Investment Advisory, KoreaWM, Golden Tree Investment Advisory, TOB Partners, INMOST INVESTMENT ADVISORY CO., LTD, R&A Investment Management Co., Ltd, Balboa Investment, Proud Investment Advisory, Invex Capital Management Co., Ltd.,	Contract with advisory firms for advisory service (investment recommendations, etc.)	Name, date of birth, contact information (phone number, e-mail), address, customer investment propensity, MP total balance the relevant advisory firm, account number, MP transaction details, installment contract status, commission status

<p>Korea Pension Consulting Inc., DooIn Investment Advisory.Co.,Ltd, IRUDA, Winners Investment Management Co., LTD., Golden Rabbit Investments Inc., Ulternative Asset Management, GB Investment Advisory, Cheonggarguri Investment Advisory, Liam Group, PLAIN VANILLA INVESTMENT, HanVit Trust Investment Advisory Co.,Ltd., niche tuja jamoon Inc.</p>		
<p>Internal Revenue Service (IRS)</p>	<p>Submission of tax documents regarding income generated in the U.S.</p>	<p>Name, date of birth, address, contact information, SSN or ITIN, FTIN, amount of income, type of income, the amount withheld, and other IRS requested data</p>
<p>The One Tax Consulting</p>	<p>Transfer income tax for foreign stock, tax return agent service</p>	<p>Name, unique identifiable information, address, account number, overseas stock transaction history, contact information</p>
<p>Joy Tax</p>		
<p>Samsung Tax Consulting</p>		
<p>Han Kyung Tax Accounting Corp.</p>		
<p>Value Partner Tax Corporation</p>		
<p>YEOSOL</p>		
<p>DARIM</p>		

Anguk Glotax		
NICE Information Service	Overdue information and credit rating evaluation, etc.	Unique identifiable information including resident registration number, uncollected (receivables) information, credit rating information such as delinquency level, credit transaction information such as loans, public information, etc.
Korea Credit Information Service		
KCB		
Korea Federation of Banks	Check of limits for financial institution's annuity products	Unique identifiable information including resident registration number
Overseas Exchanges (ICE, CME, EUREX, NYSE, HKEX, etc.) Futures Commission Merchant (FCM), overseas supervisory authorities (SFC, CSRC, CFTC, BaFin, etc.)	Request for data from overseas exchanges due to trading of overseas stocks or derivatives	Name, nationality, address, account number, transaction information, unique identifiable information (excluding resident registration number), etc.
NAVER FINANCIAL Corp.	Partnership with Naver Pay Point Service	Last four digits of the account number, information on points
KB Kookmin Card	Provision of information on the balance and transaction history of the Liv Mate-linked account and information for earning points	Account number, balance and transaction details, point information
BGF Retail	Provision of information for points to Pocket CU-linked accounts through transactions such as stocks and financial products	Member ID, point information
Samsung Fire & Marine	Group insurance management for ETF (Ai-	Name, resident registration number

Insurance	sarang) service	
Samsung Card	Utilization and evaluation of customer information for card review	CI value, total assets, 6-month average assets, financial income amount

Consignees

We outsource some of personal information processing affairs to external specialized companies to provide better services and fulfill contracts in a smooth manner. The followings are consignees dealing with your personal information.

Name of Entity	Consigned Tasks	Information Offered
Brink's Korea	Inquiry of CD/ATM transactions and balance	Name, account number
ATM PLUS INC.		
HYOSUNG T&S		
NICE TCM Co., Ltd.		
HANNET		
Korea Seven Co., Ltd.		
Samsung SDS	Firm banking service (direct debit, etc.) brokerage	Name, account number, date of birth
COOCON Corp.		
KS-net		
Toss Payments		
SK Inc.		
Trans-Cosmos Korea	Sending wrap service management reports, month-end balance and transaction record, and branch DMs	Name, address, account number, transaction record, balance
A&D Co. Ltd.	Recovery of credits	Name, Resident Registration Number, address, contact number, account number, balance of amount receivable, transaction record
KTB Credit	Inquiry of property	Name, Resident Registration Number, address, contact number, account number, balance of amount receivable, transaction record
Tongin Safe Warehouse	Document preservation	Name, Resident Registration Number, account number, address, contact number, financial transaction record
SK m&tservice	Sending mobile gifts	Cellphone number

KT mhow's		
Korea Post	Opening of accounts linked to the bank	Account number
Korean Federation of Community Credit Cooperatives		
KB Kookmin Bank		
NongHyup Bank		
Woori Bank		
Shinhan Bank		
KEB Hana Bank		
IBK (Industrial Bank of Korea)		
Standard Chartered Bank Korea		
Citibank Korea		
Busan Bank		
BNK Kyongnam Bank		
Kwangju Bank		
DGB Daegu Bank		
Tami Marketing		
M & Wise Ltd.	Sending text messages	Cellphone number
InforBank Corp.		
BGF Network		
MTS		
SEJONG Telecom		
SK broadband		
Samsung SDS	Operating and managing computer system	Name, Resident Registration Number, account number, address, contact details, transaction record
Koscom	Receiving reports regarding financial fraud damages	Name, account number, transaction record, etc.
Metanet Mplatform	Inbound response	Name, Resident Registration Number, account number, address, contact number
Weboss	Operating bancassurance system	Name, real number verification number,

		account number, address, contact details
Nice Information Service	Issuing alternative key value of real name number for real name verification	Resident Registration Number or Foreign Registration Number
CallGate	Phone call-related screen service (Visual ARS, etc.)	Mobile number
SCI Information Service	Mobile identity verification	Name, Resident Registration Number (date of birth, gender), cell phone number
Korea Mobile Certification		Name, date of birth, gender, cell phone number
Korea Financial Investment Association	Transmitting information on access to personal (credit) data to Financial Supervisory Service, Korea Financial Intelligence Unit, Korea Credit Information Services, Korea Federation of Banks, and Korea Financial Investment Association.	Name, Resident Registration Number, account number, etc.
DOUZONE BIZON	Certified electronic document storage	Electronic document information (all of personal information stated on the application form for opening bank account)
WireBarley	Small international money transfer service	Name, English name, customer ID, online service ID, nationality, date of birth, contact details, account number, balance
Corporation	Change of address service (providing Samsung Securities with information on customers who apply for the change of their address, and informing the customers of the results of the change)	Name, Resident Registration Number, email address, cell phone number, address, phone number
multicampus	Forum operation	Name, date of birth, cell phone number, email address, company name, job title